

Refund Policy for Evalant Media LLC

Effective Date: 07/12//2019

At Evalant Media LLC, we are committed to delivering high-quality design and email marketing services tailored to our clients' needs. This Refund Policy outlines the circumstances under which refunds may be issued. By engaging our services, you agree to the terms outlined below.

1. No Refunds Policy

As a general rule, Evalant Media LLC does not offer refunds for services rendered. This is due to the nature of our work, which involves considerable time, effort, and resources to deliver personalized solutions.

2. Exceptions for Refunds

We may issue a refund under the following circumstances:

- **Customer Dissatisfaction:** If you are not satisfied with our services and can demonstrate valid concerns regarding the quality or scope of the work provided.
 - **Failure to Meet Requirements:** If we fail to deliver the services as outlined in the agreed project terms or fail to meet clearly defined deliverables.
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3. Refund Process

To request a refund, clients must follow these steps:

1. **Contact Us:** Email team@evalantmedia.com within 7 days of project completion or service delivery with detailed reasons for the refund request.
 2. **Review:** We will review your request, including your project requirements, deliverables, and any issues raised.
 3. **Resolution:** If the concerns are valid, we will work to resolve the issue through revisions, additional support, or, if necessary, a partial or full refund.
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4. Non-Refundable Scenarios

Refunds will not be issued under the following circumstances:

- Change of mind after project initiation.

- Delays or issues caused by the client (e.g., failure to provide required materials or approvals).
 - Services delivered as promised but not used or implemented by the client.
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5. Revisions and Adjustments

In most cases, we will first attempt to resolve issues through revisions or additional work to meet your expectations before issuing any refunds.

6. Contact Information

If you have questions about this Refund Policy or wish to submit a refund request, please contact us at:

Evalant Media LLC

Email: team@evalantmedia.com